

CUSTOMER NAME, CISSP

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Cyber Security Program Director

Strategic and customer service focused **Security Program Leader** successful in building new and improving existing cybersecurity systems and policies in healthcare and financial industries. Trusted by executive leadership, clients, and vendors to develop and manage information technology initiatives leading to profitability and revenue growth. Experienced in performing business development activities, including the preparation and review of technical and cost proposals. Highly effective at managing \$20-million operating and project budgets and performance of teams with >150 employees and contractors. Passionate about improving team effectiveness and quality.

MAJOR ACCOMPLISHMENTS

- **Strategic Program and Service Transformation Leader.** Identified inefficiencies in service vendor's operations and developed recommendations and plan to insource Access Operation Center (AOC). Led recruitment, hiring, and training efforts of 80 employees. Completed transition within 90 days and saved >\$1 million annually.
- **Security System Optimization and Infrastructure Improvement Expert.** Directed a team of five security specialists and collaborated with IBM consultants on a \$7 million project, converting four ACF2 mainframes to RACF environment within three years.
- **Disaster Recovery and Risk Management Authority.** Mobilized workforce of >50 multi-functional team members to upgrade operating system and hardware with \$5 million project budget, developing disaster recovery plan and completing security systems consolidation within two years.
- **Vendor Security Auditor.** Initiated and managed the implementation of Vendor Security Management program, ensuring compliance with HIPAA and financial regulations, developing automated assessment tool and streamlined processes, and decreasing vendor selection time by 60%.

SKILLS AND COMPETENCIES

Strategic Leadership - Full Spectrum Enterprise Security Programs Implementation: HIPAA, FDIC/FFIEC IS Audit Criteria, Gramm-Leach-Bliley Act, Sarbanes-Oxley Act Sections 302 and 404, Federal Information Security Management Act of 2002 - Employee Performance and Talent Management - Conflict Management - Problem Solving - Program and Project Management - Training - Vendor Negotiation - Recruitment - Process Development - Security Compliance

PROFESSIONAL EXPERIENCE

COMPANY, INC., CITY, STATE

OCTOBER 2009 TO PRESENT

EXECUTIVE ADVISOR TO THE CHIEF INFORMATION SECURITY OFFICER & CHIEF OF STAFF | STAFF VP | DIRECTOR

Lead the implementation of key security initiatives. Advise on strategic planning, \$8 million budget spending, and performance management of 82-employee User Provisioning business function. Brought on board to analyze and improve Information Security (IS) programs. Prepare IS statistical and metric data for Board of Directors, executive leaders, and business units. Guide steering committee with Infrastructure, Network, and Application teams and recommend security program enhancements, leading to increased investment in data protection by 25% within three years.

Standardized and Streamlined Information Security Operations:

- Led the design and implementation of metric reporting, Service Level Agreements, Quality and Compliance program, career progression, and business unit liaison programs.
- Standardized and integrated security control requirements for vendor negotiations, resulting in selection and onboarding timelines acceleration by two weeks during 10 major projects and ongoing initiatives.
- Formalized Information Security Policy (Vendor Risk Management, IT Disaster Recovery, IS standard manuals, and Technical Configuration guides) within six months by leading >150 multi-functional subject matter experts.
- Collaborated with Legal and developed key IS requirements, meeting HIPAA, PCI, and contractual standards.