

CUSTOMER NAME

City, State 12345 ▪ M: (888) 777-7777 ▪ E: your.name@gmail.com ▪ linkedin.com/in/yourname

Senior Compliance & Risk Management Executive

Leverage Team Capabilities and Develop Network Security Strategies to Achieve Regulatory Compliance, Prevent Revenue Loss from Fraudulent Activities, and Propel Profitability

Visionary technology strategist with over 20 years of success in designing and implementing cost-effective, best-practice IT security, audit, and compliance solutions that drive sustainable contributions. Effective at **leading large business units** with 325 employees and \$45 million operating budget in healthcare, finance, education, and manufacturing sectors. **Inspiring leader** with proven ability to recruit, develop, manage, and retain top talent. Thrive on challenge, innovation, and collaboration.

- ✓ At XYZ, **eliminated regulatory exam fines** and saved on average \$6 million annually by designing, deploying, and expanding standardized information security solutions, infrastructure, processes, and policies.
- ✓ At ABC Corp., **created standardized processes** for security incident investigations for a national loan provider to halt 45% increase in investigation costs and prevented \$15 million revenue loss.
- ✓ At BCD, Inc. (former Arthur Andersen division), **transformed IT controls** for major mortgage provider to assist with achieving and sustaining regulatory compliance and saved the client 27% in testing costs. **Developed security practice** - retained 90% of talent and 100% of clients during major business change.

LEADERSHIP COMPETENCIES

Strategic Leadership ▪ Performance Management ▪ Information Security (IS) & Privacy Controls Design ▪ Technology Risk Analysis & Management ▪ IT Audit & Compliance Management ▪ Security Tools, Systems, Processes & Policies Development ▪ Crisis Management ▪ Security Incident Response Programs Execution ▪ Security Architecture & Governance ▪ Global Project Lifecycle Management ▪ Business Continuity & Disaster Recovery Planning ▪ Security Investigations Management

LEADERSHIP EXPERIENCE HIGHLIGHTS

XYZ, INC., CITY, STATE | 2009 - PRESENT
Chief Information Security Officer - CISO

- Report to CEO - Lead 325 employees located in 20 states - Manage \$45M budget -

Establish a technology risk management function from the ground up to elevate the risk culture and built processes to meet a myriad of regulatory and compliance mandates. Assess, design, and implement cyber security controls, utilizing technologies and business processes to secure critical assets while increasing efficiency. Grew a team of three to 325 IT experts.

Standardized Information Security Processes

- Spearheaded development of technology controls with \$2 million annual budget and met the requirements of HITRUST Common Security Framework (CSF).
- Led nine direct reports, vendors, and IT departments with ~600 associates.
- Enabled XYZ to become the first and only major player to achieve HITRUST certification with the highest score. Recertified with no Corrective Action Plan.
- Steered company-wide coordination during assessments, saving \$1.5 million annually.



Developed Strategic Plan and Improved Customer Service Delivery

- Developed and implemented a plan to insource the Access Operation Center (AOC) within three months during peak enrollment period while managing >2000 customer tickets.
- Improved customer service delivery by increasing Service Level Agreement (SLA) attainment by 12% and productivity by 42%.
- Liaised with HR and retained 79% of top talent, saving on labor costs and maintaining quality service delivery.

Eliminated Regulatory Fines from Department of Insurance Examinations

- Designed, deployed, and expanded standardized IS solutions, infrastructure, processes, and policies, meeting all regulatory and industry standards and saving \$6 million in annual costs.
- Redesigned the process for evaluation, revision, and validation of audit evidence, resulting in the reduction of regulatory fines from \$13.1 million from the previous two years to less than \$250,000.